

**Episode 37** 

# How NetApp is Redefining the Customer Experience with Product Analytics





## **Aaron Sims**

#### Technical Director, NetApp

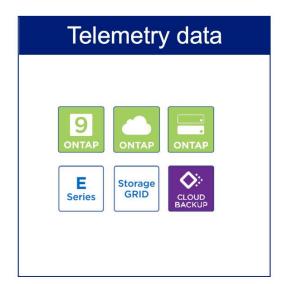
- 26+ years of systems engineering experience
- Chief Architect for NetApp Active IQ,
  NetApp's product telemetry and analytics
  platform
- Responsible for the architecture of Active IQ's data processing platform, data lake, databases, API platforms, and front ends

## **About NetApp**

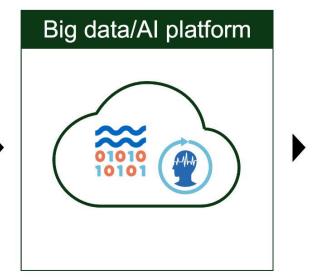
- The NetApp portfolio of leading data, application, and storage solutions helps organizations manage applications and data everywhere across hybrid multi-cloud environments.
- Over 30 years of innovation
  - Leader in all-flash storage
  - The only enterprise-grade storage OS available natively on the world's biggest public clouds
- Best of class security and protection



## Active IQ: Digital Advisory for Predictive Maintenance and Optimization



10 trillion data points per month



3 PB data lake 10PB shared storage

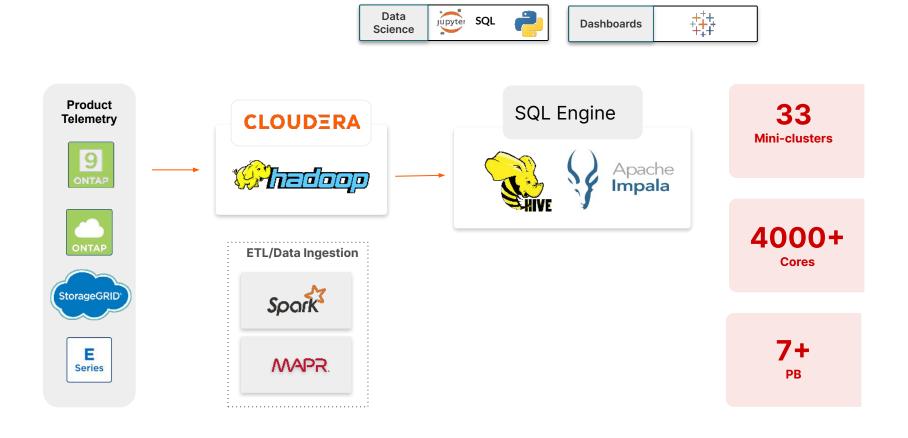


Insights and recommendations are delivered through web UI, mobile app, and APIs

## Challenges

- Storage and compute tightly coupled
- Poor performance
- Operational controls
- Inefficient storage paradigm
- Data governance

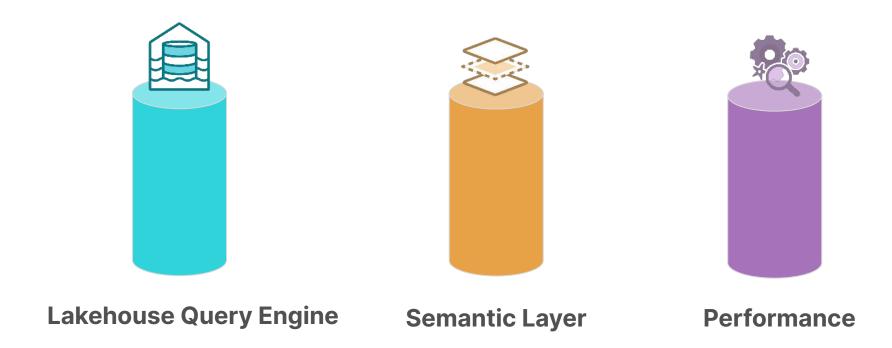
## **Architecture Before Dremio**



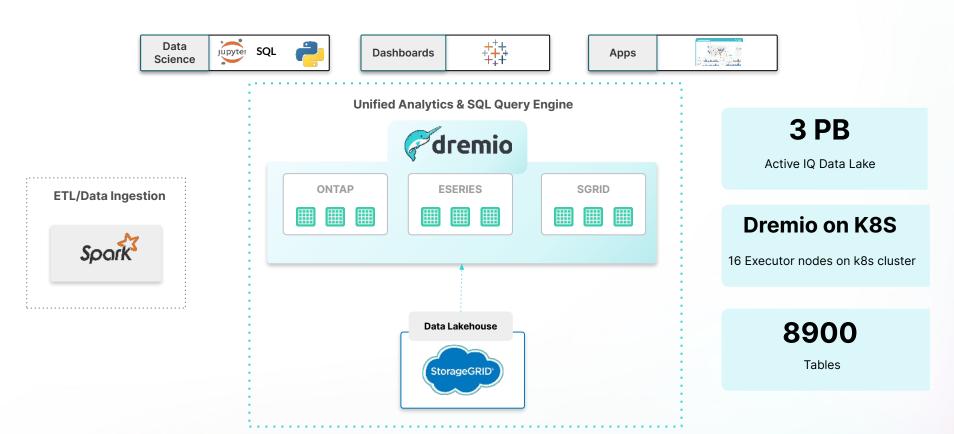
### **Solution Considerations**

- Decouple storage and compute
- Reuse existing investment of compute and storage
- Minimize change to existing data pipelines
- Performance
- Easier Data Management
- Better Resource Management
- Disaster Recovery

# Why Dremio



#### **Architecture After Dremio**



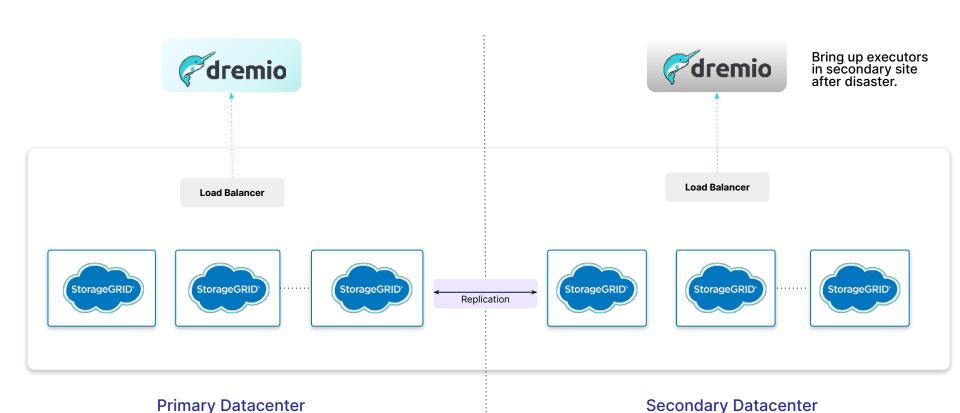
## **Migration Journey**

- Integrate into existing data flows
- Research into current user queries
- Prepare users for migration, assist with query transformation
- Cutover users in groups each week.
- 130+ Users migrated in less than 2 months

# StorageGRID ILM Makes Data Management Easy

- Erasure coding for Storage Efficiency and Performance
  - ILM policy for 4+2 Erasure Coding
- Replication for Disaster Recovery
- Retention policies allow for automatically removing old data

## **Disaster Recovery**



**Secondary Datacenter** 

### **Business Outcomes**



#### What's Next?

#### **Data Tiering**

- Hot Data in Primary Database
- Cold Data in Dremio
- APIs query one or other based on date

#### **Reduce / Eliminate ETLs**

- Current pipelines make lots of copies of data for specific use cases
- Experiment with using Dremio as data gateway to authoritative data sources



